Philips Hadco Landscape Warranty

Every effort has been made to ship this order in accordance with the purchase order. However, the consignee is responsible for inspecting material prior to their installation and for reporting any discrepancies to the distributor. Any implied warranty as to salability or suitability for any specific use is expressly disclaimed. All such warranties having been disclaimed, Philips Hadco will provide new parts, free of charge, in replacement of any parts proven to be defective. This responsibility excludes all costs relating to the removal, installation and proper selection of its products.

Philips Hadco guarantees materials and workmanship for a period of three (3) years for aluminum and below grade mounted fixtures, Ten (10) years for all grade mounted composite, copper, and life for cast bronze, and stainless steel from the date of shipment (excluding H.I.D. ballasts, and fluorescent ballasts, which are discussed below). A detailed description of any defect(s) surfacing after installation, and within the warranty period, should be given to the distributor. Philips Hadco will either repair or replace (Philips Hadco reserves the right to decide between repair or replacement) any properly installed Philips Hadco product which fails under normal operating conditions, provided it is returned to the factory, transportation prepaid, and our inspection determines it to be defective under terms of this warranty. This warranty covers only equipment manufactured by Philips Hadco and does not extend to transportation, installation, or replacement charges, nor does it apply to any equipment of another manufacture used in conjunction with Philips Hadco equipment.

H.I.D. ballasts and fluorescent ballasts carry the same warranty as offered by the original manufacturer of these items, but in no event will any warranty claims on these items be honored later than two (2) years after the Buyer's receipt of the goods. All H.I.D. ballasts have been pre-tested, prior to shipping, in order to avoid field failures. In the event of a defect in one of these items which is covered by warranty, the Buyer must assert his claim in writing. If covered by warranty, these items will be shipped and billed at replacement costs and a Return Merchandise Authorization will be issued for the defective items. Credits will be issued on return of the defective items to the Seller. The invoice for the replacement items is payable within thirty (30) days unless the defective item is returned within this time period.

All cartons should be inspected for freight damage on receipt and noted on the delivery ticket from the freight carrier. In the event of freight damage, replacement materials must be ordered and paid for and a claim filed by the consignee on the carrier for the amount of replacement materials.

No Agent, employee or representative of Philips Hadco has any authority to bind Philips Hadco to any affirmation, representation or warranty concerning goods sold by Philips Hadco unless such affirmation, representation or warranty is specially included in Philips Hadco's quotation or in Philips Hadco's acknowledgement of Buyer's purchase order. Philips Hadco denies all responsibility for the installation of damaged goods.